

Who to call for help with Intermodal Equipment Maintenance (IEM)

- For destroyed, lost or stolen equipment, call 877-250-1869 option 1
- For issues working with the IEM system, call 877-250-1869 option 3
- For questions about Contracts with Union Pacific, contact the Services Procurement Center (SPC) at 402-544-0772
- For issues with User Access for Account on the Web (AOW), call 877-250-1869 option 2
- For all other questions related to Intermodal Billing, call 877-250-1869 option 4